

# MageHost B.V. | NTD form

January 2021

## Notice & Takedown form

- By completing this form and sending it to us, you can report a complaint about material or information that can be found on our website or a website hosted by us.
- We will handle your complaint as soon as possible, though no later than within seven working days, where necessary in consultation with an external advisor.
- In the event of an emergency, we will handle the complaint within 48 hours to prevent further damage. We decide ourselves whether an urgent report has been made.
- We will only process complaint forms that have been fully and truthfully completed.
- We will only use your personal data in order to handle the complaint and will retain your data only for the duration of the processing.

## Please enter the following details

1. Surname, first name:
2. Address:
3. Place of residence:
4. Email address:
5. Telephone number:
6. Name of company or body (if applicable):
7. Website to which the complaint pertains:
8. You are:

A user of a website hosted by us

A parent of a user under the age of 16 of a website hosted by us

A copyright holder of a copyrighted work published on a website hosted by us

A holder of a published trademark (proof of registration number) published on a website hosted by us

Other, namely:



## Evidence

Always provide as much evidence as possible with your complaint, such as:

- a URL;
- a different description of the material you are complaining about;
- if applicable, the name/alias/username of the person who has posted the material;
- a screenshot.

## What are you demanding?

- That the material be removed/blocked
- To be provided with the name and address details of the website holder
- That we respond to the publication on the Website
- Other, namely:

## What is the nature of the Complaint?

- Infringement of copyright, trademark right, trade name right or other right of the person making the report
- Racist statement, hate speech or discriminatory statement
- Slander or defamation of or insult or threat towards the person making the report
- Violation of privacy or portrait rights of the person making the report (including stalking)
- Child pornography or other illegal pornographic publication
- Image or text of pornographic nature or otherwise with sexual overtones
- Computer crime (hacks, viruses, etc.)
- Publication of your personal data without your consent
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- Other, namely:

## Explanation of the report (open text)



**(Where the report concerns a breach of a right)**

- You declare that you are the party entitled to the right with regard to which an infringement has been committed or that you have been authorised to act on behalf of the rightholder.
- You have tried to approach the website yourself, which gave the following reason not to intervene (also indicate if there was no response to your report):

**Is this an urgent report?**

A report is only considered urgent if the unlawful or undesired information is unmistakably unlawful and the presence of the information on the Website causes you a direct and major loss. We will assess your motivation, where necessary in consultation with our legal advisers. If this is an urgent report, please provide reasons for the urgency:

**Statement**

- I have completed the form truthfully, the information provided is correct and I, the person making the report, indemnify MageHost B.V. and will hold MageHost B.V. harmless against any liabilities arising from any information that I have provided in this form being incorrect.