

# MageHost B.V. | Revocation Policy

January 2021

## **The right of revocation**

As a consumer, you have the right to revoke the agreement within a period of 14 days, without having to state a reason. You can use the model revocation form (available via the Website), but are not required to do so.

The revocation period lapses 14 days after the agreement is entered into. If you indicated during the ordering process that you wished to make use of the Services provided by us straight away, you will have to reimburse the portion you have used.

In order to exercise your right of revocation, please send an email, whether or not including the model form, to [info@magehost.pro](mailto:info@magehost.pro).

## **Reimbursement**

After you have exercised your right of revocation, all payments will be reimbursed within 14 days (after deduction of the portion you have used). Any return costs will be at your expense. Unless we agree on another method, we will reimburse your payment using the payment method you used to pay.

## **Exclusion of the right of revocation**

If you indicate during the ordering process that you wish to make use of the Services provided by us straight away, our performance of the agreement will commence immediately after its conclusion. You acknowledge that, for the Services provided, your right to revocation lapses as soon as these have been fully provided within the revocation period.

This will apply for those Services that can be provided in full within the 14-day reflection period. Domain name registration services are an example of this, as – in most cases – these are completed almost immediately.